

To all our Cambrooke customers and Cambrooke friends,

Nothing at Cambrooke is more important to us than your well-being and that of our Cambrooke team. In response to the rapidly evolving COVID-19 virus, I want to assure you that we have been closely monitoring its emergence and have taken several measures in order to faithfully ensure uninterrupted delivery of our mission to provide the very best medical nutrition products to you.

Production Capability and Supply

We routinely carry several months of inventory of the raw materials required to make our products and also keep several months of finished products on-hand at our distribution partners' facilities. In addition, we have increased production schedules and ordered even more raw material inventory. We will continue doing all we can to ensure we have sufficient supply available for you.

Our production facilities are audited each year and we fervently follow well-defined Good Manufacturing Practices and routinely have staff education / training in the spirit of self-improvement. We are working around the clock to ensure our team at Cambrooke remains healthy and safe so that our production and supply chain is flawlessly able to meet your need.

Hygiene Practice and Risk Prevention

We are closely following and actively training our staff on the advice from the World Health Organization (WHO) and the US Center for Disease Control as it relates to added precautions and good practices related to the COVID-19 virus. Our Executive Leadership team is also working with suppliers, commercial cleaners and other partners to implement enhanced practices in all areas impacted by COVID-19. We have closed our doors to virtually all outside guests, are limiting our own travel and striving to avoid environments that could enhance exposure risks.

We hope we can return to a new level of normal in a few weeks but will remain hyper-vigilant for as long as it takes for this situation to be behind us all.

Howard Lossing
Chief Executive Officer
Ajinomoto Cambrooke, Inc.